



**Prince Rupert Public Library
Wap Liitsx - House of Reading**

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STRATEGIC PLAN

2023 – 2024

ACKNOWLEDGEMENT

THE LIBRARY STAFF AND BOARD RESPECTFULLY ACKNOWLEDGE THAT THE PRINCE RUPERT PUBLIC LIBRARY IS LOCATED ON THE TRADITIONAL, UNCEDED TERRITORY OF THE TS'MSYEN AND SM'ALGYAX SPEAKING PEOPLES. WE REMAIN COMMITTED TO LEARNING AND HELPING OTHERS LEARN ABOUT INDIGENOUS HISTORY, LANGUAGE, AND CULTURE AS WELL AS EMBRACING OPPORTUNITIES TO ENHANCE OUR UNDERSTANDING OF TRUTH AND RECONCILIATION.

Prince Rupert Public Library



Wap Liitsx

House of Reading

VISION & GOALS

As our public library celebrates our 100th anniversary, we look forward to a future where we carry forth the fundamental principles of literacy, free and equal access to information, public engagement in a safe place and healthy democratic debate. Through prudent selection of digital technologies, print and online resources, programming by trustworthy staff facilitation, our community and patrons will improve their lives, work and health.

To execute on this vision, we will pursue the following goals:

- Continue building collections
- Increase programming and enhance existing programs
- Establish more community partnerships
- Provide inclusive space and a place for all
- Strengthen our outreach and increase communications

PRINCE RUPERT PUBLIC LIBRARY BOARD TRUSTEES:

Brendan Turner (Chair)
Teri Forster (City Council Representative)
Ronald Braun
Richard Butler
Kate Lyon
Carolina de Ryk
Tiffany Prystay

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MANDATE

The Prince Rupert Public Library's mandate is to...

ASSEMBLE, PRESERVE, AND ADMINISTER

Assemble, preserve, and administer, in organized collections, books and related educational and recreational material, in order to promote, through guidance and stimulation in the communication of ideas, an enlightened citizenship and enriched personal lives.

SERVE

Serve the community as a centre of reliable information.

SUPPORT

Support the educational, civic, and cultural activities of community groups.

PROVIDE

Provide opportunity and enrichment for everyone in our community to educate themselves continuously.

SEEK

Continually seek to identify community needs, to provide programs of service and access to meet such needs, and to cooperate with other organizations, agencies and institutions which can provide programs and services to meet community needs.



BUILDING COLLECTIONS

BUILD

Build the best collections using latest technologies to deliver digital, print, audio-video collections to our patrons.

UNIQUE COLLECTIONS

Maintain unique collections, such as Northwest History Collection, and the Turning the Pages newspaper repository.

CHAMPION & GROW

Champion and grow Indigenous collections.

ENHANCE

Enhance basic literacy tools for children and adults.

CREATE

Create innovative new projects.





PROGRAMMING

SUPPORT, PROMOTE, HOST

Support, promote, and host year-round programs for learning opportunities.

RELEVANT

Programs will recognize and be relevant to the many diverse Indigenous and non-Indigenous communities and cultures of Prince Rupert.

LITERACY

Continue existing literacy programs and expand literacy programs to meet the needs of all.

OUTREACH

Engage Indigenous and non-Indigenous members through projects and programs.





PARTNERSHIPS

BUILD CONNECTIONS

Build connections and relationships in order to leverage capacity in our community.

MUTUAL GOALS

The library will work with the City of Prince Rupert to maximize mutual objectives.

RELATIONSHIPS

We will foster relationships with key community partners and service providers.

INDIGENOUS COMMUNITIES

The library will work toward understanding the needs of neighbouring Indigenous communities, and we will help to meet their aspirations.

“

Your hard work and continued dedication to the library are what make it so wonderful for everyone in the community to enjoy.

”



INCLUSIVITY

OPTIMIZE

Optimize and organize the library space to meet the varied needs of patrons.

SAFETY

Create a safe gathering place where everyone is welcome.

QUIET

Ensure a quiet space for reflection and study.

GROUP WORK

Utilize the multi-use space for small group conversations.

CHILDREN'S AREA

Maintain a stimulating and bold environment for children.

ACCESSIBILITY

Find or make space for identified staff or patron needs.

“

*I see and experience
the library as the living
room of Prince Rupert.*

”



OUTREACH

MARKET & COMMUNICATE

Find creative ways to reach out to residents, community groups, and organizations to encourage and promote library use.

ACQUIRE

Leverage existing and new patrons to bring in new library users.

IDENTIFY

Continually identify community residents' information needs.

MAXIMIZE

Maximize communication options to support programs and to receive feedback from residents and patrons.

DISCOVER

Discover and leverage communications to share this strategic plan with the community.

<p>The Prince Rupert Public Library supports the information needs of the residents of Prince Rupert and surrounding areas. Services include lending books, providing research services, offering public computer services and educational programs for children, teens and adults. The library also offers a meeting place for the public and a website from where you can access e-books, e-magazines, and other electronic information. Almost all Library services are provided free of charge and are primarily funded by your municipal tax dollars.</p>	<p>The Prince Rupert Public Library supports the information needs of the residents of Prince Rupert and surrounding areas. Services include lending books, providing research services, offering public computer services and educational programs for children, teens and adults. The library also offers a meeting place for the public and a website from where you can access e-books, e-magazines, and other electronic information. Almost all Library services are provided free of charge and are primarily funded by your municipal tax dollars.</p>	
<p>We want to know how we can help people get the information and services they need or want but may not know what the library can do for them.</p> <p>1. Have you been to the library in the past three months? <i>YES</i></p> <p>2. Do you ever have questions that you don't have the answer for? <i>NO</i></p> <p>3. What would you like to do at the library that is not available? <i>Indigenous Rights books</i></p> <p>4. What type of recurring events/interest groups would you like to see at the library? <i>Indigenous book club.</i></p> <p>5. I would use the library more if... <i>There were more indigenous rights books activities</i></p>	<p>Prince Rupert Library: Create the Future</p> <p>The Prince Rupert Library is developing a Strategic Plan to guide its vision and direction over the next 5 years. Whether you use the library or not, we want to hear from you so we can make the Library the best it can be for Prince Rupert. Thank you for taking the time to share your feedback.</p> <p>1. What are the three most important things the Library does now?</p> <ol style="list-style-type: none"> <i>Great free source of books + DVDs</i> <i>Free internet and tech support - fast scan email help w/ guide forms</i> <i>Meeting place for all sorts of groups</i> <p>2. What else should the Library be doing?</p> <ol style="list-style-type: none"> <i>Finding meaningful ways to interact with first nations groups.</i> <i>Helping people with economic barriers + mental health barriers to access what they need (ie. no overdue fines)</i> <i>Books / games</i> <p>3. What is the Library doing really well? <i>Customer service, organization</i></p> <p>4. What is the Library doing that is NOT working? <i>SD printer</i></p> <p>5. Are there things that we should NOT be doing?</p> <p>6. What NEEDS does the community have that the Library could fill? <i>Safe place for teens - possibly when reading space? or even gaming?</i></p> <p>7. Who uses the Library? What groups or types of users does the Library serve? <i>Two extremes: intellectual and high income people @ the poor and disadvantaged</i></p>	<p>We want to know how we can help people get the information and services they need or want but may not know what the library can do for them.</p> <p>1. Have you been to the library in the past three months? <i>Yes</i></p> <p>2. Do you ever have questions that you don't have the answer for? <i>Occasionally</i></p> <p>3. What would you like to do at the library that is not available? <i>children arts + crafts / Lego-building, etc</i></p> <p>4. What type of recurring events/interest groups would you like to see at the library? <i>Author meet + greet</i></p> <p>5. I would use the library more if... <i>use it very frequently already</i></p>

THANK YOU TO OUR FORMER LIBRARY TRUSTEES,
LIBRARY STAFF, AND YOU THE PUBLIC.

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THANK YOU
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**OUR STRATEGIC PLAN IS A LIVING
DOCUMENT THAT ENDEAVOURS TO
MEET THE NEEDS OF OUR COMMUNITY.**

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